

Let's Go, Triangle!

Triangle Transit is now



Triangle

Paratransit Operator I

GoTriangle is the regional public transportation provider, offering a wide variety of fixed route, paratransit, and vanpool services to NC's Triangle Region and outlying counties. We serve Apex, Cary, Chapel Hill, Durham, Garner, the RDU International Airport, RTP, and Raleigh.

We currently have multiple openings for Paratransit Operators in the GoTriangle region. Paratransit Operators transports passengers over specified distant points according to a set time schedule. The Paratransit Operator is required to operate the assigned vehicle in a safe, reliable, and professional manner while being courteous, patient, and helpful to all passengers.

Responsibilities include (but not limited to):

- Abiding by all safety and traffic regulations/laws as well as company policy/procedures.
- Properly completing all required paperwork to include manifests, pre/post-inspection checks, accident reports, and other applicable forms/reports.
- Accurately recording all mileage, driving, waiting, and administration time on daily manifest sheet.
- Using sound judgment in following dispatch instructions, being able to recognize, create, and follow logical sequences for pick-up and drop-off of passengers in an efficient manner.
- Attending training classes and successfully completing each. Training includes, but is not limited to, CPR, First Aid, and special assistance techniques and driving skills.
- Dressing in appropriate uniform and maintains a neat, clean, and well-groomed appearance.
- Answering passenger questions politely and accurately, to include questions about service area, eligibility requirements, and fares.
- Be knowledgeable of the fare box procedures, collecting the proper fare, and issuing fare media.
- Ensuring passengers' ride is comfortable and safe.
- Providing assistance to individuals as needed.
- Knowing all emergency procedures and reports all accidents, emergencies, and incidents immediately.
- Knowing and maintaining proper radio procedures/protocol.
- Knowing and abiding by all ADA transit requirements.
- Keeping current on the operation of all service routes.
- Fueling and cleaning vehicle as required.

The successful candidate must have be able to obtain a CDL Class B with a passenger endorsement and be able to maintain a DOT card. Candidates who currently possess a CDL will be given priority. This position requires six years driving experience, possession of a good driving record, and the ability to drive in all types of adverse weather. Because we provide an integral service to the public, our operators are expected to report to work during Adverse Weather conditions and work split shifts. Prior bus or

heavy vehicle driving experience preferred. All successful candidates must first pass a drug screening and criminal background check.

Hourly pay starts at \$13.00 during the initial 60 day training period, after which starting pay will increase to \$15.00 per hour. In addition to a competitive salary, we also offer a comprehensive benefits package.

Interested and qualified candidates should complete a GoTriangle employment application and email or mail to:

Jobs@gotriangle.org or GoTriangle, Attn: HR, PO Box 13787, RTP, NC 27709

We are an Equal Opportunity Employer. No phone calls, please.