

**Name:**

**Mailing Address:**

**Phone Number:**

**Employer Name:**

**Vanpool Number:**

**Date began riding:**

**Did you try vanpooling because of the opportunity to receive a rebate up to \$100?**

**Does your employer provide a subsidy for vanpooling?**

**How much was your first month's fare?**

**Overall, how would you rate your experience in the GoTriangle vanpool?**

- Excellent
- Very good
- Fair
- Poor

	N/A	Very Satisfied	Somewhat satisfied	Neutral	Dissatisfied	Very Dissatisfied
<b>Fare</b>						
<b>Customer Service</b>						
<b>Vehicle Provided</b>						
<b>Rules &amp; Regulation</b>						
<b>Billing Procedures</b>						

**How did you hear about the GoTriangle vanpool program? (Select all that apply.)**

- Website
- Facebook
- Twitter
- Other social media
- Mail
- Saw a van
- Vanpool driver
- Word of mouth
- Email
- Other \_\_\_\_\_

**Will you continue to vanpool? If no, why not?**

**Other comments:**

\_\_\_\_\_  
**Rider Name**

\_\_\_\_\_  
**Rider Signature      Date**

\_\_\_\_\_  
**Driver Name**

\_\_\_\_\_  
**Driver Signature      Date**

**For questions, please call Vanpool Manager Vanessa Battle 919-485-7462. Please scan and email signed document to [vbattle@gotriangle.org](mailto:vbattle@gotriangle.org) or fax to 919-485-7491.**